

Enrollment No: _____

Exam Seat No: _____

C.U.SHAH UNIVERSITY

Winter Examination-2019

Subject Name : Managerial Skills

Subject Code : 5MS01MGS1

Branch: MBA

Semester: 1

Date: 02/12/2019

Time: 02:30 To 04:00

Marks: 35

Instructions:

- (1) Use of Programmable calculator and any other electronic instrument is prohibited.
 - (2) Instructions written on main answer book are strictly to be obeyed.
 - (3) Draw neat diagrams and figures (if necessary) at right places.
 - (4) Assume suitable data if needed.
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|------------|--|-------------|
| Q-1 | Explain the concept | (07) |
| | a. Dyadic Communication | 01 |
| | b. Problem Solving | 02 |
| | c. Defensive Climate | 02 |
| | d. Perception | 02 |
| Q-2 | Attempt all questions | (14) |
| | Draw and Discuss the Conflict Process in Detail | |
| | OR | |
| Q-2 | Attempt all questions | (14) |
| | (a) Discuss the Bargaining Process | 07 |
| | (b) List and Explain the steps involved in Decision Making Process | 07 |
| Q-3 | Attempt all questions | (14) |
| | (a) Explain the five level of Communication | 07 |
| | (b) Discuss the Communication Process | 07 |
| | OR | |
| Q-3 | Attempt all questions | (14) |
| | (a) Discuss the Group Development Process | 07 |
| | (b) Explain the Importance of Time Management | 07 |

